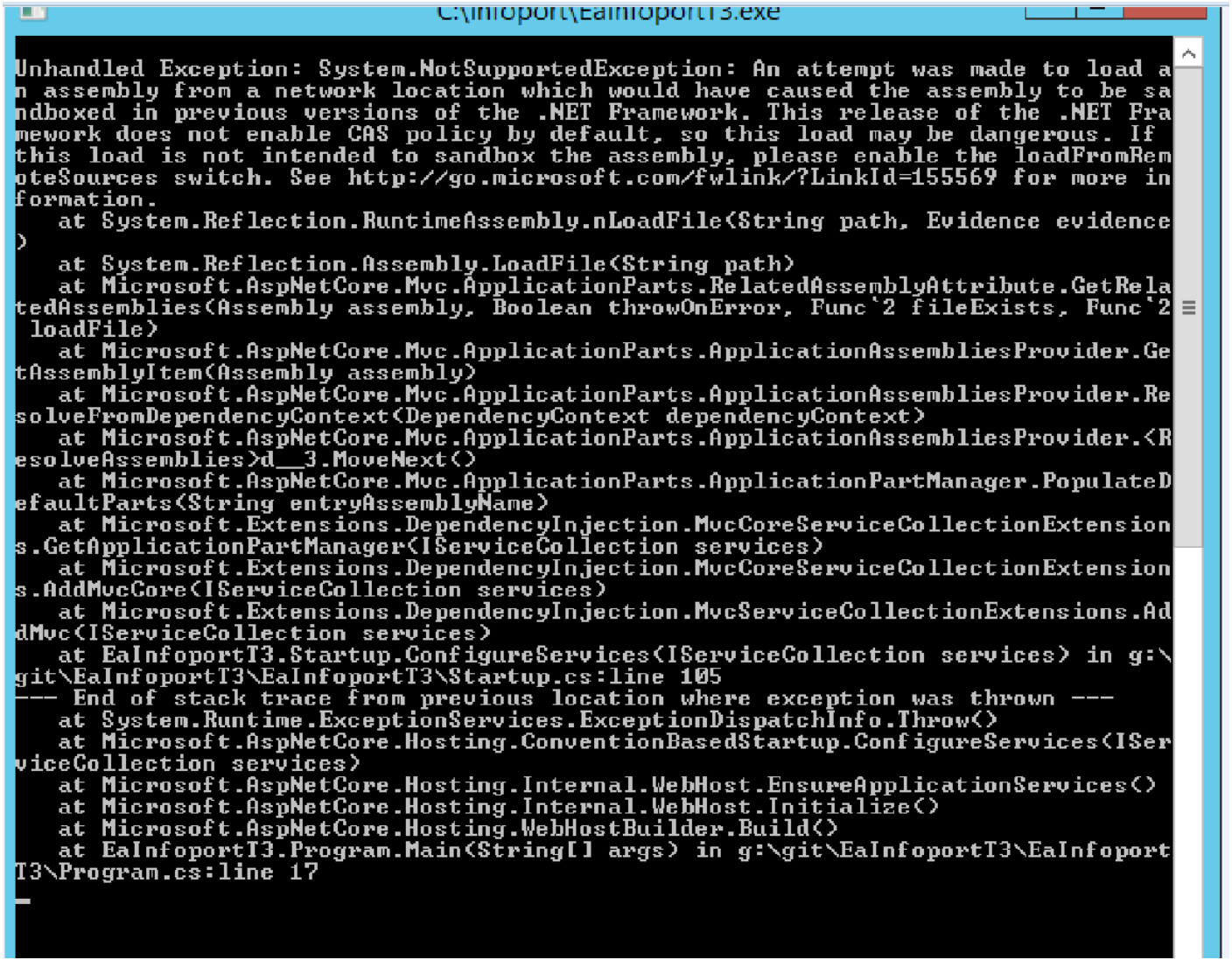
Known Startup Errors

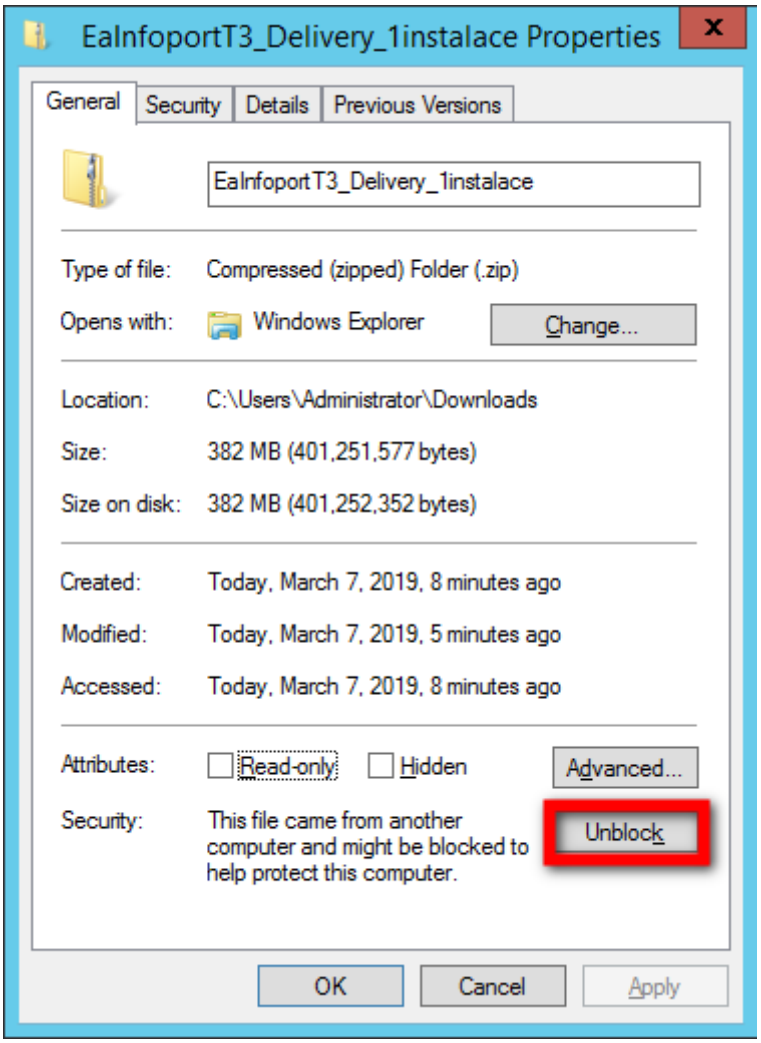
The following errors may occur when running EaInfoportT3:

In version 8.2.0.30, there is a startup problem if the new "Notification system" functionality is not set up, and Infoport crashes with an error. Since the new patch 8.2.1.2, it is possible to run Infoport without the need for this setting.

- Untrusted zip error



If a user sees this error after running **EaInfoportT3.exe**, either in the log or in the console, it means that the server considers the downloaded EaInfoportT3_Delivery.zip to be untrusted. The repair will be performed as shown below.



The user right-clicks on EaInfoportT3_Delivery.zip and calls up the properties. In the "*General*" > Security tab then click on the "*Unblock*" button and unzip the corresponding .zip again – the error should be resolved.

- Another error is related to the EaInfoportT3 database language – it must be created in utf8_general_ci

If it is created in a wrong language, an error containing the following characters is displayed in the console: *Incorrect string value: '\xC5\x98\xC3\xA1de...*'

- FIPSPolicy error

Error form: [ERR] An unhandled exception has occurred while executing the request.

System.Reflection.TargetInvocationException: Exception has been thrown by the target of an invocation. ---> System.InvalidOperationException: This implementation is not part of the Windows Platform FIPS validated cryptographic algorithms.

at System.Security.Cryptography.MD5CryptoServiceProvider..ctor()

Fix: The following lines must be added to EaInfoportT3.exe.config.

```
<configuration>
   <runtime>
      <!-- below tag will disable security policy checking for FIPS -->
      <enforceFIPSPolicy enabled="false"/>
   </runtime>
</configuration>
```

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