If an EA repository cannot be connected due to an incorrect EAP password (EAP file path, Username or Password is not valid)



Question

If, while connecting the EA repository, the system reports "*Path to EAP file, Username or Password is not valid*" in the configuration manager and you are sure that the name and path are correct, how to solve the problem?

Answer

1. Check the username and password again – ideally copy the path to the clipboard and run it from the command line.
2. Check if there is a space at the beginning or end of the password/username.

3. Copy the EAP shortcut (or the entire EA Infoport directory) from the system folders to the root directory (e.g. to C:\EAInfoport). Note that the system folders to which Windows restricts access include, for example, Program Files and Program Files (x86)

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